**Matt Demayo**

Tallahassee, Florida 32311

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**EDUCATION**

**Florida State University**, Tallahassee, Florida May 2021

**Bachelor of Arts, Theatre B.A.**

**Tallahassee Community College**, Tallahassee, Florida June 2017

**Associate of Arts**

**EXPERIENCE**

**Florida State University Campus Recreation**, Tallahassee, FL June 2018 - Present

*Facility Maintenance Technician*

* Assess and repair fitness equipment through routine maintenance, such as inspecting cables, lubrication, upholstery care, and any additional preventative maintenance
* Ensure organization and upkeep of all facility spaces including studios, fitness floors, and activity areas
* Serve as a certified first responder for all on-site medical emergencies while on shift
* Utilize critical thinking to address facility issues and assess any hazardous conditions
* Inspect, document, and communicate functional repairs and facility space needs with professional staff
* Promote a culture of cleanliness and quality by educating staff members and patrons on proper sanitation
* Support facility operations team with special event setups, breakdowns, and other duties as assigned
* Provide direct assistance to Professional Maintenance Team on equipment repairs and facility projects
* Assess the mechanical operation of equipment to maximize efficiency and detect any functional issues
* Review work orders and specifications to identify repairs and maintenance needs daily

**Premier Health and Fitness Center,** Tallahassee, FL August 2015 - December 2017

*Fitness Facility Monitor*

* Interacted with patrons to provide exceptional customer service and troubleshoot general questions regarding facility usage and equipment functionality within a 55,000 sq. ft. multiuse facility
* Coordinated upholstery replacement and maintenance for all equipment on fitness floors
* Ensured proper chemical regulation as well as pool temperatures according to industry standards
* Managed overall safety and security on fitness floors by adhering to risk management protocols
* Collaborated in coordinating and executing emergency weather response and procedures
* Supervised all aquatic and spa areas for cleanliness and safe usage by participants

**CERTIFICATIONS/AFFILIATIONS/AWARDS**

* American Red Cross CPR/AED Professional Rescuer
* National Society of Collegiate Scholars
* National Society of Leadership and Success
* FSU Weight Lifting Club
* Fitness Facilities Operations Employee of the Year Award
* FSU LeaderShape